

Hale Pet Door™

Custom Sizes, Applications and Pricing

While the eleven standard sizes of Hale Pet Doors are enough to accommodate almost any pet or situation, there are times when a custom size might be needed.

For example:

Restricted space

Occasionally there will be a situation where the standard Hale Pet Door™ that will fit into the desired spot is too small for the pet, but the next size up is too big for the application. Often a custom size pet door will be the best solution as it allows maximum use of the available space.

Pre-existing opening

If there is already a different brand of pet door in place, it may be advisable to replace it with a custom sized Hale Pet Door™, rather than enlarge the opening.

French door applications

A true French door is made up of several individual panes of glass. One or more of these may be removed to allow installation of a pet door. If a customer desires a pet door that will fit into one pane of a French door without damaging the door, a custom sized Hale Pet Door™ is a must.

A custom size Hale Pet Door™, in theory, can have a passage opening greater in width or height than the largest standard pet door, but in practice, a door significantly wider or taller is not always practical. The larger the flap the heavier it is and it can be prone to excessive wear and tear at the top.

A custom built door can be returned for exchange within 30 days from the date of purchase for 50% credit towards the cost of a new door. No exchanges can be made after 30 days. New door will be shipped upon receipt and inspection of original door.

Points to Consider Before Ordering a Custom Size

Custom doors can be problematic if accurate measurements aren't taken initially. So please **DOUBLE CHECK** your measurements. Most situations can be handled by one of our eleven standard sizes so see if one of those would work instead.

It can also be an inconvenience to order replacement parts for custom doors as it is sometimes difficult to retrieve the relevant data for reorders.

How to Measure for Custom Sizes

Custom doors always start with the Rough Opening (R.O.) measurement. The rough opening is the hole that will be cut into the door or wall for the pet door to fit into.

Draw with pencil or mark with masking tape the location in which you wish to install your new pet door. Measure the width and height of this opening. This is your rough opening measurement. Please keep in mind that the passage opening (the flap size that the pet can use) will be 2" narrower and 2" shorter than the rough opening. (i.e. R.O. = 12" wide x 15" tall so the passage opening will measure 10" wide x 13" tall).

Write down your rough opening measurements and convert the fractions to decimals. See our handy chart below for assistance.

Multiply the width by the height to determine overall square inches. Round up to the nearest whole number. Find the equivalent square inches on our price chart below.

Custom orders can currently only be placed by telephone. Please call us toll free at 1-888-293-6411 so that a customer service representative may assist you.

Custom Order Pricing

Custom order prices are based on the size of the rough opening. Please measure carefully as returns are only eligible for 50% credit towards a replacement door. Use the chart below to determine the cost of a custom door. For your convenience, we have included a list of decimal equivalents to assist in ordering.

Measurement	Pricing				Fraction to Decimal Conversion Chart	
Square Inches*	Door (Double flap)	Door (Single Flap)	Wall (Double flap)	Wall (Single Flap)	Fraction	Decimal Equivalent
*Width x height = rough opening square inches						
Up to 64"	\$160.00	\$130.00	\$195.00	\$165.00	1/16"	0.0625
65" to 88"	\$195.00	\$160.00	\$235.00	\$200.00	1/8"	0.125
89" to 136"	\$240.00	\$200.00	\$290.00	\$250.00	3/16"	0.1875
137" to 170"	\$290.00	\$245.00	\$340.00	\$295.00	1/4"	0.25
171" to 210"	\$320.00	\$270.00	\$380.00	\$330.00	5/16"	0.3125
211" to 252"	\$375.00	\$315.00	\$440.00	\$380.00	3/8"	0.375
253" to 304"	\$420.00	\$355.00	\$480.00	\$415.00	7/16"	0.4375
305" to 345"	\$460.00	\$390.00	\$530.00	\$460.00	1/2"	0.5
346" to 367"	\$475.00	\$395.00	\$545.00	\$465.00	9/16"	0.5625
368" to 522"	\$535.00	\$450.00	\$610.00	\$525.00	5/8"	0.625
					11/16"	0.6875
					3/4"	0.75
					13/16"	0.8125
					7/8"	0.875
					15/16"	0.9375

Prices effective June 15, 2008. Subject to change without notice.